



FAQs for RegUSA

Q: What is RegUSA?

A: RegUSA is a division of triVIN, Inc., the nation's leading provider of title and registration services. Together they handle approximately 15 million title, registration, and renewal transactions every year.

Q: What exactly does RegUSA do?

A: RegUSA specializes in "cross-border" or "out-of-state" title and registration processing.

Q: In what states does RegUSA provide service?

A: RegUSA has established DMV partnerships in all 50 states. They process your national title and registration transactions faster than any other company in the country.

Q: How do I send my transaction to RegUSA?

A: The new interactive RegUSA Web site allows dealers and consumers to electronically submit their title and registration information directly to RegUSA from their Dealer Management System (DMS) or their "F&I" system. You can also type your information into the system manually or simply send it all to RegUSA via FedEx. The new Web site has many other interactive features. For details, call RegUSA at 800.211.3638 or visit RegUSA at www.regusa.com.

Q: What does it cost to process work at RegUSA?

A: Transaction costs vary by state. Call a RegUSA representative for details.

Q: How do I contact RegUSA?

A: Call the RegUSA hotline at 800.211.3638 or visit them at www.regusa.com.

Q: Why choose RegUSA over any other service provider?

A: RegUSA customers enjoy the following benefits:

1. A full menu of motor vehicle transactions in all 50 states (transaction types vary by state)
2. A one-stop shop – with one call you can get answers to every motor vehicle question you may have
3. Transaction turnaround in as little as 48 hours (turnaround times vary by state)
4. The most competitive rates
5. Access to state and local sales tax rates
6. Updates on all DMV registration requirements (including forms and documents)
7. Easy-to-understand explanations of all state paperwork requirements
8. Unparalleled customer service in issue resolution and transaction follow-through

Q: How does my customer benefit from using RegUSA?

A: With RegUSA, you are able to better serve your customers by offering:

1. National, out-of-state transactions that are processed quickly, thoroughly, and accurately. You can handle any customer need: titling, inquiries, or registrations.
2. An increased CSI rating by providing registration services to your customer.
3. Customers' permanent plates, stickers, and registration ready for them when they come to pick up their vehicle

Q: How does my dealership benefit from using RegUSA?

- A:**
1. RegUSA relieves you of the hassle of dealing with unfamiliar state registration and titling requirements and procedures.
 2. Reduced dealership liability—ensure the lien is placed on the title correctly and in a timely manner, reducing risk with your lenders.
 3. One-stop shop – RegUSA can process for all 50 states.
 4. RegUSA assigns a single representative to process and track your transactions.

The one-stop shop for all your title and registration needs.

RegUSA
11 Drywall Lane
Voorheesville, NY 12186
800.211.3638
www.regusa.com